

Wanneroo Plant Farm

Trading Terms and Conditions update from 1st January 2025

Dear Valued Customers,

Please note the following updates to our trading Terms and Conditions taking effect from 1 January 2025 have been written to provide transparency in our trading policies relating to delivery and holding stock.

Please don't hesitate to contact us with any questions.

1. Delivery policy – we have a minimum order requirement to qualify for delivery of \$500 (pre-GST order total). Orders qualifying for delivery will be charged a nominal \$40 fee unless they exceed a pre-GST threshold of \$1,000.00 in which case there will be no charge.

2. Stock holding policy – when requesting stock to be held a purchase order number or job name and drawdown date must be specified in writing. Changes to the original drawdown date must also be communicated to us in writing when immediately apparent to sales@wpf.net.au. This also applies to orders already on hold prior to 1st January 2025 as does the following:
 - A. Any delays will be given due consideration in respect of the requirements of the stock, and we reserve the right to cancel the agreement (in writing).
 - B. At our discretion, and depending on the type of stock held, we reserve the right to charge a sum equal to 5% of the pre-GST order total for maintenance and handling fees, per month (pro rata) beyond the original drawdown date stipulated.
 - C. In the instance of the original drawdown date being exceeded by one month, without written notice of delay and subsequent drawdown date being supplied; should a cancellation instruction from the purchaser be issued we reserve the right to make a charge payable equal to 20% of the full list price (current at the time of cancellation), not the discounted price in the original quote.

Your continued support is highly valued, and by using our services after January 1st 2025, you are confirming acceptance of the updated terms and conditions.